Complaint Handling and Grievance Redressal:

The FME has established a grievance redressal mechanism in accordance with the IFSCA Circular ref no. IFSCA-LPRA/3/2024-Legal and Regulatory Affairs dated December 02, 2024, on Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC. During the reporting year, the status of complaints received and handled is as follows:

Quarter	Complaints pending at the beginning of the quarter	Complaints received during the quarter	Complaints resolved during the quarter	Complaints rejected during the quarter	Complaints pending at the end of the quarter
Jan-Mar ‘26	0	0	0	0	0
Apr-Jun ‘26	0	0	0	0	0
Jul-Sep ‘26	0	0	0	0	0

Complaint Redressal Officers

Particulars	**Details**
Complaint Redressal Officer (CRO)	Jignesh Patel
Contact Details	compliancefme@hdfccapital.com
Complaint Redressal Appellate Officer (CRAO)	Ashutosh Mayank
Contact Details	ashutoshm@hdfccapital.com